

Goondiwindi
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Drought Management Plan

Registered Water Service
GRC Provider No. 484
27 May 2020

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1. INTRODUCTION

This Drought Management Plan has been prepared by Goondiwindi Regional Council (Council) to provide a management strategy in order to ensure that a structured and transparent approach is taken for the ongoing management of drought impacts on Council's water resources.

2. POLICY STATEMENT

A key theme of the 2019-24 Corporate Plan is to realise a Sustainable Region *"A sustainable, well managed and healthy region for today and future needs."*

In terms of that position, the long-term sustainability of Council's water resources is an issue of primary importance, requiring continual monitoring. This Drought Management Plan will be an invaluable tool in managing this resource.

3. PURPOSE

The purpose of this Plan is to:

- a) Encourage residents to adopt water wise practices in an effort to conserve water;
- b) Outline Council's approved plan for regulating the use of water from its reticulated water supply system during periods of drought and water shortages; and
- c) Identify other water sources and actions that Council will consider during periods of extreme drought to maintain essential water services sufficient to ensure minimum health requirements.

4. SCOPE

This Drought Management Plan shall apply to properties connected to Council's reticulated water supply system and the supply of bulk water to rural households.

5. WATER SOURCES

Council operates five potable and two non-potable water supplies. The townships of Texas, Yelarbon and Goondiwindi draw water from the regulated Dumaresq and Macintyre Rivers with each centre having its own urban water licence for regulated water from Glenlyon Dam. Inglewood draws its water from Coolmunda Dam through the regulated Macintyre Brook and uses a mixture of Council's own allocation and water leased from SunWater.

Texas and Yelarbon have alluvial bores and are able to alternate between surface water, ground water or a combination of the two. A replacement bore was constructed in Texas in 2019 to replace an old existing bore whilst the bore supply was a new addition to Yelarbon's supply during the 2019 drought.

Talwood draws its water from a combination of ground and surface water from a weir pool in the unregulated Weir River.

Bungunya's non potable supply has the option of using surface water from either the unregulated Weir River or Yarrilwanna Creek. Substantial works were undertaken to the Bungunya treatment process in 2018/19 with the installation of clarifiers to improve the water quality.

Toobeah's non-potable supply uses a dual reticulation for water from either an artesian bore or the unregulated Yarrilwanna Creek. A summary of Council's raw and ground water sources are provided as Appendix A.

5.1. Historic Water Consumption

TOWNSHIP	WATER YEAR				
	2014/15	2015/16	2016/17	2017/18	2018/19
Goondiwindi	1761.357	1782.029	1481.115	2226.943	2072.715
Talwood	71.123	52.772	54.454	56.565	52.576
Yelarbon	80.487	101.755	104.899	120.097	87.936
Bungunya	14.467	14.526	8.545	14.739	11.011
Toobeah	9.266	9.141	8.063	7.653	9.349
Inglewood	229.367	263.130	308.931	313.408	268.677
Texas	193.101	176.996	187.173	253.764	266.933
TOTAL (ML)	2359.168	2400.349	2153.18	2993.169	2769.197

6. DROUGHT MANAGEMENT PLAN

6.1. General

The most effective way to reduce water consumption is to introduce water restrictions. Water restrictions theoretically allow the water source to last longer under a variety of usage and drought scenarios. Under the *Water Supply (Safety and Reliability) Act 2008*, Council has the legal power to determine, implement and enforce water restrictions.

6.2. Water Restriction Triggers

As Council's major towns are supplied through regulated systems fed by upstream irrigation storages, the determination of meaningful trigger levels can be difficult as the storage levels can vary throughout the year due to irrigation demands. To assist Council in determining when water restrictions should be introduced, the water supply regulators and storage operators shall advise Council in relation to water in storage, water deliverability and any other factors that could have an effect on urban water supplies.

The level of water restrictions shall be based on the available storage volumes, available bore yields and plant capacity. Water restriction triggers for initiating each water restriction level are provided in Appendix B.

6.3. Water Restriction Levels

Council has adopted three levels of water restrictions, being low, medium and high. Permitted water usage under each level is provided in Appendix C.

Each level of restriction will be continually monitored and assessed against the Water Restriction Triggers.

6.4. Water Consumption Targets

Council is aiming to achieve a reduction in water consumption at each level of water restriction through water consumption targets. Each level of water restriction identifies a litres per person per day water consumption target which is provided in Appendix C.

The consumptions targets will be reviewed regularly against actual performance and modified where necessary.

7. IMPLEMENTATION

7.1. Drought Management Response Team

Council has established the following Drought Management Response Team to be convened by the Chair on an as needed basis to oversee the implementation of restrictions, review performance, conduct post event reviews and recommend any changes to the Drought Management Plan.

Team Members: Director Engineering (Chair)
 Chief Executive Officer
 Mayor
 Councillor (Water Portfolio holder)
 Manager Water & Sewerage

7.2. Authorising Provisions

In accordance with section 41(1) of the *Water Supply (Safety and Reliability) Act 2008*, Council is permitted to restrict:

- (a) the volume of water taken by or supplied to a customer or type of customer; or
- (b) the hours when water may be used on premises for stated purposes; or
- (c) the way water may be used on premises.

The decision to implement or vary the level of water restriction, or to amend Appendices B & C shall only be made by Council resolution. Minor changes to Appendices A & D shall be permitted at the discretion of the Drought Management Response Team.

7.3. Enforcement

Council encourages a philosophy of “working with the community” in times of restrictions. The community is encouraged to report misuse and breaches of any water restrictions. These reports will be followed up immediately with the site visited by an authorised Council officer, and where appropriate, the offender reminded of the water restrictions.

Subsequent offences will be investigated by the authorised Council officer, and may result in an infringement notice and fine being issued to the individual in breach of the water restriction in accordance with section 43(5) of the *Water Supply (Safety and Reliability) Act 2008*.

7.4. Exemptions

Exemptions to restrictions at each level may be granted in writing by Council if it considers that reasonable grounds for such an exemption. Any exemptions granted under this authority may be granted unconditionally or on specific conditions. Exemptions may be granted either totally or in part to the extent specified in Council’s approval notification letter. In most if not all cases, exemptions granted should be for a specified period of time not exceeding the term of the particular level of restrictions for which the exemption is granted. When restrictions are granted, unless otherwise specifically stated in the letter of approval, all approved exemptions will automatically be withdrawn when the level of restriction change and customers seeking further exemptions must re-apply. Customers granted exemptions should be provided with a letter of approval specifying details of the exemption, the reason for the exemption and the duration of the exemption. This not only makes administration of the process easier but ensures customers have documentation to produce if challenged.

7.5. Communications Plan

Prior to the implementation or change to water restriction levels, Council will notify affected residents through a public notice in a newspaper generally available in the affected area, relevant media platform, and if required, by written notice.

7.6. Monitoring Plan

Council staff will regularly record relevant information to enable the effectiveness of demand management measures. The outcomes will be reported to Council and the Management Response Team where appropriate.

7.7. Council Watering Operations

Council is committed to implementing efficient watering practices under drought conditions in an effort to maintain community facilities and infrastructure, including sports grounds, parks and gardens. Council has reviewed its operational watering practices that it will implement under each level of water restriction which is provided as Appendix D.

8. SUPPLY OF BULK DOMESTIC WATER TO RURAL HOUSEHOLDS WITHIN THE LOCAL GOVERNMENT AREA

Council is committed to offering assistance to farming families, businesses and communities affected by drought within its local government area through the supply of bulk water for domestic household purposes.

8.1. Eligibility Criteria

To be eligible the applicant must meet the following criteria:

- The household is located within the Goondiwindi Regional Council area;
- The household is located within a drought declared area as determined by the Department of Agriculture & Fisheries;
- The household is not connected to Council's reticulated town water supply; and
- The water is for domestic household purposes only.

8.2. Fees & Charges

All charges shall be calculated as per section 3.2 Water Supply Consumption Charges of Council's Revenue Statement and shall be exempt from the collection fee per truck load.

8.3. Application Process

The applicant shall lodge an application on the prescribed form and allow 24 hours for assessment of the application. No water is to be collected until approval is granted and payment of the relevant fees.

8.4. Bulk Water Quantities

Applications shall be restricted to a maximum quantity based on the number of persons residing within the household and the water consumption target under the current water restriction level. The applicant shall not be eligible to apply for additional water until the next eligible application date.

8.5. Collection of Water

Water must be paid in full prior to collection and shall be restricted to collection between 8:00am to 2:30pm weekdays, excluding public holidays.

It is the applicant's responsibility to arrange for the collection and cartage of all water.

8.6. Nominated Collection Points

Water shall be collected from the following nominated filling points:

- Goondiwindi West Street Depot
West Street, Goondiwindi
- Inglewood Depot/Stores Office
Killen Street, Inglewood
- Texas - 24 hours notice must be given to the Texas Customer Service Office who will arrange a mutually agreed collection date, time & location.

8.7. Water Quality

Council makes no guarantee of the drinking quality of the water once collected. Applicant's are encouraged to engage the services of an accredited drinking water carrier.

9. SUPPLY OF BULK DOMESTIC WATER TO RURAL HOUSEHOLDS OUTSIDE THE LOCAL GOVERNMENT AREA

Council will consider applications for the supply of bulk water to households outside the local government area on a case by case basis under low and medium water restrictions only. In the event that either Goondiwindi, Inglewood or Texas are under high water restrictions, no applications shall be considered.

9.1. Eligibility Criteria

To be eligible the applicant must meet the following criteria:

- The household is not connected to reticulated town water supply; and
- The water is for domestic household purposes only.

9.2. Fees & Charges

All charges shall be calculated as per Council's Cost Recovery Fees & Commercial Charges and shall not be exempt from the collection fee per truck load.

9.3. Application Process

The applicant shall lodge an application on the prescribed form and allow 24 hours for assessment of the application. No water is to be collected until approval is granted and payment of the relevant fees.

9.4. Conditions of Approval

The application shall be subject to all other conditions specified in section 8 of the Plan.

10. SUPPLY OF BULK WATER FROM ONSITE STANDPIPE

Council will consider applications for the supply of bulk water from onsite standpipes on a case by case basis. No applications shall be considered under high water restrictions.

Appendix A: Raw & Ground Water Sources

RAW WATER						
SOURCE	AUTHORITY #	AUTHORITY TYPE	VOLUME		CATEGORY	TOWNSHIP
Coolmunda Dam	482	Water Allocation (Supplemented)	200	ML	High Priority	Inglewood
		Lease Water SunWater	250	ML	High Priority	Inglewood
Glenlyon Dam	98	Water Allocation (Supplemented)	270	ML	High Priority	Texas
	75	Water Allocation (Supplemented)	106	ML	High Priority	Yelarbon
	155	Water Allocation (Supplemented)	1800	ML	High Priority	Goondiwindi
	45	Water Allocation (Supplemented)	75	ML	High Priority	Goondiwindi
	5213	Water Allocation (Supplemented)	225	ML	High Priority	Goondiwindi
	5057	Water Allocation (Un Supplemented)	489	ML	High Flow	
Pindari Dam	WAL21394	Water Allocation (General B)	1100	ML	Medium Priority	
	WAL21400	Water Allocation (Supplementary)	724	ML	High Flow	
Yarrilwana Creek	601243	Licence to take water	26.5	ML	High Priority	Toobeah & Bungunya
Weir River	407140	Licence to take water	18	ML	High Priority	Bungunya
	407139	Licence to take water	120	ML	High Priority	Talwood
GROUND WATER						
SOURCE			VOLUME		AQUIFER	AVAILABLE
Texas	162718	Licence to take water	500	ML	Border Rivers Alluvium	350 ML
Yelarbon	New	Licence to take water	0		Yelarbon Alluvial	150 ML
Yelarbon	405200	Licence to take water	200	ML	Gubbermunda - GAB	200 ML
Inglewood		Stock & Domestic	0		Marbung/Hutton - GAB	0
Goondiwindi	171833	Licence to take water	140	ML	Gubbermunda - GAB	140 ML
Goondiwindi	171830	Licence to take water	240	ML	Hutton - GAB	240 ML
Toobeah	500248	Licence to take water	50	ML	Gubbermunda - GAB	50ML
Bungunya	405201	Licence to take water	50	ML	Hutton - GAB	50 ML
Talwood	405199	Licence to take water	300	ML	Share	300ML

* Gab: Great Artesian Basin

Appendix B: Water Restriction Triggers

LOCATION	ACTION	SOURCE	WATER RESTRICTION LEVEL			ADVICE FROM REGULATOR
			LOW	MEDIUM	HIGH	
Goondiwindi	Introduce Water Restrictions	Guaranteed High Priority Water	< 12 months	< 9 months	< 6 months	
Talwood	Introduce Water Restrictions	Storage Pond Volume	< 12 months	< 9 months	< 6 months	
Yelarbon	Introduce Water Restrictions	Guaranteed High Priority Water	< 12 months	< 9 months	< 6 months	
Bungunya	Introduce Water Restrictions	Storage Pond Volume	< 12 months	< 9 months	< 6 months	
Toobeah (raw water)	Introduce Water Restrictions	Storage Pond Volume	< 12 months	< 9 months	< 6 months	
Inglewood	Introduce Water Restrictions	Guaranteed High Priority Water	< 12 months	< 9 months	< 6 months	
Texas	Introduce Water Restrictions	Guaranteed High Priority Water	< 12 months	< 9 months	< 6 months	

Appendix C: Water Restriction Level Matrix

CATEGORY	ACTIVITY	LOW	MEDIUM	HIGH
Water Consumption Target (Litres/Person/Day)		350L	250L	150L
General Watering of Lawns & Gardens	Bucket Watering			5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 1 hour per day) Odd Numbered Properties Tuesday & Saturday Even or Unnumbered Properties Wednesday & Sunday
	Hand Held Hoses & Sprinklers	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 4 hours per day) Odd Numbered Properties Tuesday, Thursday & Saturday Even or Unnumbered Properties Wednesday, Friday & Sunday	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 2 hours per day) Odd Numbered Properties Tuesday, Thursday & Saturday Even or Unnumbered Properties Wednesday, Friday & Sunday	Hoses must be removed from all taps
	Irrigation Systems	8:00pm to 12:00am (Midnight) (maximum of 6 hours per week) Odd Numbered Properties Tuesday, Thursday & Saturday Even or Unnumbered Properties Wednesday, Friday & Sunday	8:00pm to 12:00am (Midnight) (maximum of 3 hours per week) Odd Numbered Properties Tuesday, Thursday & Saturday Even or Unnumbered Properties Wednesday, Friday & Sunday	
Watering of New Lawns or Landscaping	Hand Held Hoses, Sprinklers & Irrigation Systems	As per General Watering of Lawns & Gardens		
Watering of Private & Public School Grounds		Times to be approved by Council		
Watering of Council Parks, Gardens, Sporting Grounds & Community Facilities		Refer to Appendix D		
Vehicle Washing	Buckets			
	Hand held hoses with Trigger Nozzle	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 2 hours per week) Odd numbered properties Tuesday, Thursday & Saturday Even or unnumbered properties Wednesday, Friday & Sunday ON LAWNS ONLY	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 1 hour per week) Odd numbered properties Tuesday, Thursday & Saturday Even or unnumbered properties Wednesday, Friday & Sunday ON LAWNS ONLY	
Washing Down Hard Surfaces	Hand Held Hoses			
	Pressure Cleaner Only	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 2 hours per week) Odd numbered properties Saturday Even or unnumbered properties Sunday	5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 1 hour per week) Odd numbered properties Saturday Even or unnumbered properties Sunday	
Private Swimming Pools	Filling	Pools must not be filled without Council permission. Pool owners are encouraged to keep their pool covered when not in use.	Pools must not be filled without Council permission. Pool owners are encouraged to keep their pool covered when not in use.	
	Topping Up		5:00am to 9:00am & 5:00pm to 9:00pm (maximum of 2 hours per week) Odd numbered properties Tuesday, Thursday & Saturday Even or unnumbered properties Wednesday, Friday & Sunday	
Water from Council Depot Standpipe		Restricted to approved applications only (water consumption targets shall apply) DRINKING & HOUSEHOLD WATER ONLY		
Commercial & Industrial Use	General Use (Excluding Lawns & Gardens)	5% reduction target	10% reduction target	15% reduction target
	Landscaping including Lawns & Gardens	As per General Watering of Lawns & Gardens		

Appendix D: GRC Operational Watering Practices

CATEGORY	FACILITY NAME	DESCRIPTION	Permitted watering hours & minutes per week (hh:mm)			
			LOW	MEDIUM	HIGH	
Goondiwindi						
Sporting Fields	Gilbert Oval	Redmond Park	3:30	2:30	0:00	
		League 1	3:30	2:30	0:00	
		League 2	3:00	2:00	0:00	
		Soccer/Cricket Field	2:00	1:20	0:00	
	Riddles Oval	Grandstand/Netball	2:00	1:20	0:00	
		Scout Hut	0:30	0:20	0:00	
		Rugby Fields 1	2:00	1:30	0:00	
		Rugby Fields 2	2:00	1:30	0:00	
		Rugby Fenceline	0:30	0:20	0:00	
		AFL/Cricket Field	2:00	1:20	0:00	
		AFL - Manual Watering by Barry	2:00	1:20	0:00	
		Skatepark	0:30	0:20	0:00	
		AFL Fenceline/Clubhouse	0:30	0:20	0:00	
Parks & Gardens	Sandhurst St Park	Sandhurst St side only under High	9:40	6:30	3:30	
	Town Park	Marshall St side only under High	12:00	8:00	5:00	
	Zacka Park		7:00	4:00	0:00	
	Goondiwindi Natural Heritage & Waterpark	Windmill		1:15	0:50	0:00
		Triangle		0:40	0:30	0:00
		Shed area		0:50	0:30	0:00
		Toilet		0:30	0:20	0:00
		Centre area with trees		4:20	2:00	0:00
		Playground/Lawn/BBQ area		4:20	2:50	0:00
	Apex Park		10:00	6:00	0:00	
BP Park (McLean St Office)	Lawn area		2:00	1:20	0:00	

CATEGORY	FACILITY NAME	DESCRIPTION	Permitted watering hours & minutes per week (hh:mm)			
			LOW	MEDIUM	HIGH	
		Trees (drippers)	0:45	0:45	0:00	
		Winton Street Park	5:30	3:00	0:00	
		Francis Street Park	8:00	5:00	0:00	
		McGregor Street Park	5:00	3:30	0:00	
		Linton Park	West St/Brennan Rd Intersection	4:00	2:00	0:00
		Boat Ramp - West side		4:00	2:00	0:00
		Boat Ramp - East side	Garden beds/lawn area	5:00	3:30	0:00
			Golden Age Centre grassed area	1:00	0:30	0:00
		West Street Depot	External area	4:30	2:15	0:00
			Internal including house	WR	WR	0:00
		Macintyre River Access (Brennans Rd)	Lawn area	5:00	0:00	0:00
			Garden beds (drippers)	1:00	0:40	0:00
	General Facilities	Customer Service Centre - McLean St Gardens	Garden beds (drippers)	1:30	1:00	0:00
Garden beds (drippers)			0:40	0:30	0:00	
Garden beds (drippers)			1:00	0:40	0:00	
Large Garden bed (drippers)			5:00	3:30	0:00	
Customer Service Centre - Marshall St ped access garden		Garden beds (drippers)	3:00	2:00	0:00	
		Garden beds (drippers)	1:30	1:00	0:00	
		Garden beds (drippers)	1:30	1:00	0:00	
Bowen Street Carpark		Hedge drippers (manual)	1:00	0:40	0:00	
Airport			5:15	2:50	0:00	
		House	WR	WR	0:00	
Swimming Pool			6:00	4:30	0:00	
Cemetery			12:00	8:00	0:00	
Cultural Centre Controller		Lawn areas	6:00	3:00	0:00	
	Garden beds (drippers)	5:00	3:20	0:00		
PCYC Riverview Centre (Golden Age)	Front garden bed (drippers)	1:30	1:00	0:00		
PCYC	Lawn and gardens	5:00	2:30	0:00		

CATEGORY	FACILITY NAME	DESCRIPTION	Permitted watering hours & minutes per week (hh:mm)		
			LOW	MEDIUM	HIGH
	Customs House	Program A	6:00	3:00	0:00
		Program B (garden drippers)	2:10	1:30	0:00
	Sewerage Treatment Plant	Recycled water only	0:00	0:00	0:00
	Sewerage Pump Stations	Various Sites	3:00	0:00	0:00
	Water Treatment Plant	Recycled water only	0:00	0:00	0:00
Infrastructure	Traffic Island - Herbert (Bowen to Marshall St)	Node 1-4	8:00	6:00	0:00
	Traffic Island - Herbert (Callandoon to Brisbane St)	Node 1-2	2:30	0:45	0:00
	Traffic Island - Winton Street (McLean to Frideswide St)	Node 1-2	1:00	0:15	0:00
	Traffic Island - Marshall Street (Moffatt to Herbert St)	Node 1-4 (Underground)	6:00	2:00	0:00
	Traffic Island - Marshall Street (Herbert to McLean St)	Node 1-8 (Underground)	6:00	2:00	0:00
	Traffic Island - Marshall Street (McLean to Pratten St)	Node 1-5 (Underground)	6:00	2:00	0:00
	Traffic Island - Marshall Street (Frideswide to Pfingst St)	Node 1	1:00	0:20	0:00
	Traffic Island - Marshall Street Sth (Frideswide to Pfingst St)	Node 1	1:30	0:30	0:00
	Traffic Island - McLean Street (Bowen to Macintyre St)	Node 1-3	1:00	0:20	0:00
	Traffic Island - Riddle (Lagoon St Intersection (PCYC))	Node 1-4	3:15	1:00	0:00
Traffic Island - Albert St (George St intersection)	Node 1-8	4:00	1:15	0:00	
Inglewood					
Sporting Fields	Football Field		8:00	4:00	0:00
	Recreation Centre		1:15	1:00	0:00
Parks & Gardens	Lions Park	Highway	6:00	4:00	3:00
	Lions Park	Back	4:00	2:00	0:00
	Memorial Park		6:00	3:00	0:00
	Garden Club Park		4:00	2:00	0:00
	Garden near Golf Club		0:00	0:00	0:00
	Olive Trees		0:00	0:00	0:00
	Cunningham Hwy eastern approach		0:00	0:00	0:00
Albert Street Footpath Gardens		2:00	1:00	1:00	
General Facilities	Cemetery		4:00	3:00	0:00

CATEGORY	FACILITY NAME	DESCRIPTION	Permitted watering hours & minutes per week (hh:mm)		
			LOW	MEDIUM	HIGH
	Medical Centre - Grass		2:00	1:20	0:00
	Medical Centre - Garden		2:00	1:20	1:00
	Swimming Pool		3:00	2:00	0:00
	Customer Service Centre - Gardens		2:00	1:20	0:00
Infrastructure	Traffic Island - Albert St (Princess to Elizabeth St)		2:00	1:20	0:00
	Traffic Island - Albert St (Elizabeth to Victoria St)				
	Traffic Island - Princess St (Albert to Regent St)		2:00	1:20	0:00
	Traffic Island - Great Road St (Chilcott to Princess St)				
	Traffic Island - Great Road St (Princess St to Elizabeth St)		2:00	1:20	0:00
	Traffic Island - Great Road St (Elizabeth to Victoria St)				
Texas					
Sporting Fields	Football Field		8:00	4:00	0:00
Parks & Gardens	All Abilities Park		10:00	6:00	0:00
	Rock Garden (High to Broadway St East)		2:00	1:00	0:00
	Rock Garden (High to Moore St)				
	Parker Park (Flemming St)	Hand watered by volunteers			0:00
General Facilities	Cemetery		6:00	4:00	0:00
	Swimming Pool		3:00	2:00	0:00
	Avon St Toilets		1:30	1:00	0:45
	Avon St Trees		1:00	0:40	0:00
	Memorial Hall		2:00	1:20	1:00
	Customer Service Centre		1:00	0:40	0:00
	Depot		1:00	0:40	0:00
Infrastructure	High St Intersection		1:30	1:00	0:00
	Traffic Island - High St (Broadway East to Avon St)				
	Traffic Island - High St (Avon to Cadell St)		1:20	1:00	0:00
	Traffic Island - High St (Cadell to Severn St)				