

**FOR IMMEDIATE RELEASE**

**19/06/2024**

**Talwood residents advised to boil drinking water**

Goondiwindi Regional Council advises all residents in Talwood to boil Council supplied water used for drinking, or other listed uses, following an issue at the Talwood water treatment plant. The plant is currently putting out water with a higher turbidity than allowed under the Australian drinking water guidelines.

This alert applies to all residents in Talwood connected to town water from 19/06/2024. A map of the affected area is available at <https://www.grc.qld.gov.au/news-events/news/notices>

Goondiwindi Regional Council is working closely with Queensland Health to resolve the situation.

The boil water alert will stay in effect until the Goondiwindi Regional Council and Queensland Health are confident there is no longer a public health concern. Updates will be provided to affected residents.

Goondiwindi Regional Council is currently flushing water mains and transporting potable water to Talwood from Goondiwindi to alleviate the demand on the Talwood water treatment plant, however it may take sometime to resolve the issue

Consuming unboiled drinking water could lead to illness, especially for vulnerable people (e.g. those who are very young, elderly or those with weak immune systems). If you believe the water has made you sick, contact 13 HEALTH (13 43 25 84), your local doctor or local hospital and advise them of your concerns.

People should use cooled boiled water or bottled water for:

- drinking
- brushing teeth
- preparing and cooking foods
- washing raw foods such as fruit and vegetables
- preparing beverages and making ice
- preparing baby formula
- sponge-bathing infants.

Unboiled drinking water can be used for:

- showering and bathing other than infants (avoid getting water in the mouth)
- washing dishes by hand or in a dishwasher
- washing clothes
- flushing toilets.

People should bring drinking water to a rolling boil and then allow water to cool before using it or storing it in a clean, closed container for later use.

Kettles with automatic cut-off switches are suitable for producing boiled water. Variable temperature kettles should be set to boil.

Residents are urged to share this alert with neighbours and friends.

For more information, visit [grc.qld.gov.au](http://grc.qld.gov.au) or phone Council's Customer Service office on 07 4671 7400.